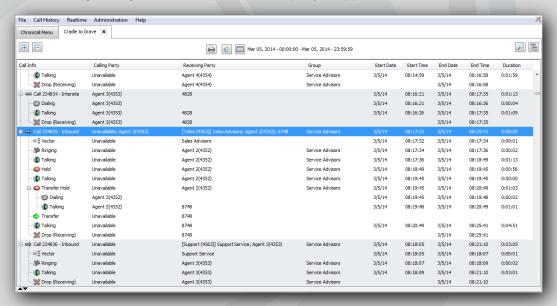# CHRONICALL
for Avaya Communication Manager

Xima Software's award-winning call reporting software suite, Chronicall, is coming to Avaya Communication Manager phone systems!

Cradle to Grave

Chronicall's unique Cradle to Grave interface allows you to see every detail of every call that passes through your phone system, including talking duration, transfers, which party dropped the call, and much more.

Standard Reports

Chronicall's detailed reports pull a wide range of call data from the Chronicall database and display it in a simple, attractive format. These reports can be run or scheduled at any time and exported to a file or email addresses.

Additional Modules

In addition to Chronicall's basic features, you can upgrade your solution with extra functions and features by purchasing individual modules, including:

- **Custom Reports**, allowing you to edit and create your own reports using hundreds of criteria
- **Realtime**, which includes live wallboards and agent timelines that update themselves instantly
- **Agent Dashboards**, taking realtime data onto each agent's desktop and simplifying teamwork

To learn more, contact your Xima representative, call **888-944-9462**, or visit **www.ximasoftware.com**.